



Tabled Questions for the PPG Meeting 26th January 2015

1. What is the minor ailments scheme, how do you make patients aware of when it is appropriate to use it and which local pharmacy operates it?

If you don't pay for prescriptions you may be able to receive advice and be given a medicine for a range of minor ailments, free of charge, on the NHS, without having to visit your doctor first. Minor ailments could include coughs, colds, headaches, hay fever, insect bites and stings, eczema, earache and diarrhoea aches and pains, skin conditions and stomach upsets.

When pharmacies provide medicines as part of the minor ailment service, you get the medicines on the NHS. If you normally pay a prescription charge, this charge will apply here. If you're exempt from prescription charges you will get the medicine for free. All pharmacists can recognise many common health complaints. They can give advice or, where appropriate, medicines that will help clear up the problem.

If your problem is more serious and needs the attention of a GP, your pharmacist will recognise this and advise you to see your GP instead.

As a practice we do not currently advertise the minor ailment scheme but it can be something for us to consider in doing so.

Pharmacies Offering Minor Ailments

Superdrug Pharmacy - 509-513 Norwood Road, London SE27 9DL

Phone:020 8766 6059

Paxton Pharmacy – 127 Gipsy Hill, London SE19 1QS

Phone:020 8670 1833

Sefgrove Pharmacy - 3-5 Westow Hill, Gipsy Hill, London SE19 1TQ

Phone:020 8670 5198

2. Does Paxton Green Health Centre approve of both systems – @Home and S.A.I.L.?

Yes we do, please see questions 3&4.

3. Does Paxton Green Health Centre use S.A.I.L.?

As a practice we do, please find attached leaflet for more information.

4. What input does Paxton Green Health Centre have in order to look after elderly patients who have suffered a fracture?

We assess every patient on an individual basis however we can use a service called @home, Please find the leaflet attached for further information.

5. Is Paxton Green Health Centre given funding for the extra G.P. visits necessary after such an early discharge from hospital to home?

No we are not.